



**SASP 2014-15 Business Plan: Update July 2014**

**Introduction**

Each year, SASP Executive Board develops and agrees a business plan setting strategic direction and key outcomes, and connecting these to the council’s vision and wider objectives, and matters of national strategy. Members are sufficiently senior in their organisations to influence, lead and support the implementation of the Business Plan and its further development.

**Vision Statement**



*People of Sheffield are able to live a life free from avoidable harm, in communities that*



- *do not tolerate abuse,*
- *work together to prevent abuse occurring*
- *know what to do when abuse happens’*

**Core objectives and outcomes for 2014-15:**

1. Implement an effective Performance Framework and use data and information to improve safety and practice quality
2. Improve the Quality of safeguarding practice, ensuring consistent standards across the partnership
3. Respond to improvement drivers (local and national) ensuring learning is embedded in practice, strengthening of risk mitigation and to ensure partnership working is effective
4. Deliver the Equalities Action
5. Promote public awareness of safeguarding being everyone’s business




<b>Key</b>	<b>G/C</b>	completed
	<b>G</b>	Performing well / No concern - No further action needed
	<b>A</b>	Slightly off track / Minor concern - Active management needed
	<b>R</b>	Significantly Off track / Major concern - Escalation needed



Key Outcome 1: Implement an effective Performance Framework and use data and information to improve safety and practice quality				
step	What we will do	Update: June-14	Update: Sep:14	RAG
1.1	Interrogate data and information presented to interpret apparent inconsistencies and trend	<p>2013-14 activity data produced, SAR completed. Annual report is progressing well and we aim to publish in July-14.</p> <p>Q1 2014-15 data will be produced mid-July and shared with partners outside of Board meeting cycles: CE/JW/SR to lead on preliminary work, including targeted work on Adult Access.</p> <p>The PI Framework Task and Finish group have completed review of proposed PI indicators, agreed to utilise the combined expertise of Operational Board and Sub-Boards to interpret performance data, and contribute supporting narrative to help us understand and respond.</p>		G 
1.2	Seek additional information to verify and explain when things are starting to go wrong so that we can act promptly to safeguard people	<p>Partners have been asked to look ahead and share local intelligence to help predict emerging areas of risk and opportunity. 'horizon scanning' allows us to consider priorities already identified in the 2014-15 Business Plan, and strengthen our ability to respond to the future challenges that we are likely to face.</p> <p>Example: In response to the increasing number of cases where a high risk of fire is identified a new guidance document has been drafted to provide an agreed process for the "Management and Coordination of High Fire Risk Home Safety Checks" This will require a multi-agency approach and joint ownership with relevant partners to manage the risk to the individual and particularly where there is a risk to others</p> <p>A summary of themes will be reported to Operational Board for discussion and action.</p>		G 




1.3	<p>Accepting there is no single system that allows us to easily report and analyse concerns that do not meet the Safeguarding threshold, share local intelligence to describe activity, themes and trends. Use this to help predict emerging areas of risk and opportunity</p>	<p>Reality check: The 2013-14 Annual Report includes feedback from Partners – this will help reveal concerns and emerging risk.: report due Jul-14. We know our local demographic continues to change, and use of face-to-face and telephone interpreting services 2013-14 (SCC contract) is a helpful source of intelligence to help target and direct support to vulnerable groups. This will inform our Equalities Action Plan, including awareness and information.</p>		<p>G</p> 
1.4	<p>Ensure safeguarding workers have access to appropriate legal and professional advice to support risk management We monitor and report:</p> <ul style="list-style-type: none"> <li>• Use of Mental Capacity Act, analyse usage and identify areas for concern</li> <li>• Case advice response times, analyse usage and identify areas for concern</li> <li>• DOL</li> </ul> <p>These measures will feature as components of the performance, provide assurance that workers know where to access advice, and help identify 'cold' spots</p>	<p>In line with national developments, Sheffield is experiencing an unprecedented rise in the number of Deprivation of Liberty referrals from hospital and residential settings: Apr/May-14 data confirms more applications were received than all of 2013-14. The Supreme Court (Cheshire/West case) has clarified that a far greater member of people require an assessment and this has a significant additional extra cost. Gillian Anderson (SCC Legal) and Gary Haigh (MCA &amp; DOLs SCC) will discuss at Jun-14 Ops Board. Current contingency includes increase in use of Best interest Assessors, to ensure appropriate safeguards are developed and implemented. A longer term response includes possible development of existing job roles, supported by appropriate training and support strategy; this will increase our capacity to respond.</p>		<p>A</p> 

**Key Outcome 2:** Improve the Quality of safeguarding practice, ensuring consistent standards across the partnership


step	What we will do	Update: Jun-14	Update: Sep-14	RAG
2.1	Quality assure Safeguarding process stages - Alerts, Strategy, Investigations via planned audits	Performance Framework includes dip samples to test practice – first audits will start in Jun-14. Findings will be used to improve practice, record keeping and		


		<p>identify common themes.                  A Performance Improvement Clinic is being held Jul-14 to address key performance issues in the safeguarding pathway/timescale. Outcomes will be reported to Moira Wilson, Interim Director Care &amp; Support (SCC), and used to further develop the Performance Framework.                  Independent Chairs to seek more face-to-face feedback from service users about feeling safer, and the safeguarding process.</p>		<p>A</p> 
<p>2.2</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 174</p>	<p>Continue to link all sources of intelligence to inform Risk management in safeguarding</p>	<p>South Yorkshire Police have appointed a Safeguarding lead, CE is developing working relationship. SR to attend Housing Services Managers meeting in Jul-14 to champion and raise profile of Safeguarding: about 42,000 council properties are managed. ASB intelligence will improve identification of hotspots and possible links to safeguarding concerns. CE working with Safer Neighbourhoods manager to evaluate PRAM data.                  With the support of Sheffield City Council and South Yorkshire Police, increase the number of registered Sheffield Safe Places and make sure these are based in areas where people need them the most: demonstrate that partially hidden and under reported issue of crime and harassment targeting disabled people is effectively addressed                  Safeguarding Adults at Risk Audit Tool to be adopted and implemented in Jun/July.</p>		<p>G</p> 
<p>2.3</p>	<p>How good is safeguarding in care homes and how can it improve</p>	<p>Update reports from SCC and CCG Commissioning leads will be requested for SAB Sept-14. Service contracts promote core values of independence, respect, dignity and choice, and reflect the expectation of safeguarding adults who are at risk of harm.                  Recent changes to the way serious incidents are</p>		<p>G</p> 

		reported and monitored will improve the screening of complaints.		
<b>Key Outcome 3:</b> Respond to improvement drivers (local and national) ensuring learning is embedded in practice, strengthening of risk mitigation and to ensure partnership working is effective				
step	What we will do:	Update: Jun-14	Update: Sept-14	RAG
3.1	Seek and receive assurance that outcomes relevant to Adult Safeguarding are progressed in a timely and effective manner <ul style="list-style-type: none"> <li>• Winterbourne View</li> <li>• Francis Report</li> <li>• Cheshire/West</li> </ul>	A verbal update will be given to the SAB in Jun-14 by Kevin Clifford, NHS Sheffield CCG : this will provide an over view of local implantation of Francis Report. An update will be given to the Ops Board in Jun-14 by SCC Legal and SCC MCA lead: this will provide an over view of local impact of Cheshire/West ruling.		tbc
3.2	Ensure SASP is able to implement Care Act 2014	A reported will be presented to SAB in Jun-14. An Implementation Project Team has been established, and public consultation closes on 9 July. We are starting to identify what practice and culture will need to change.		G 
<b>Key Outcome 4:</b> Deliver the Equalities Action Plan and continue SASP commitment to 'Manifesto for Change' in				
step	What we will do:	Update: Jun-14	Update; Sept-14	RAG
4.1	Encourage, guide and monitor progress of Safe In Sheffield project to reduce disability related harassment and abuse of vulnerable adults	Heeley City Farm (HCF) commissioned to continue work into 2014-15: an SLA and Action plan have been agreed. CE is part of stakeholder group monitoring performance and progress – an update report is expected from HCF in mid Jul-14. Share the purpose of the scheme with young people as they move into adulthood, and their carers, by making links with the Transitions Team to identify key groups		G 

		to link with such as Roundabout, Foyer Project		
4.2	Improve our understanding of the circumstances and motivations of perpetrators, and embed learning in training front line staff and partners in how to recognise and treat disability-related harassment	Safe In Sheffield action plan includes the production of Case Studies and use as part of publicity and training, to engage and empower volunteers: update expected Sept-14.		G 
4.3	Review of existing data to produce a map analysis for Safeguarding in Sheffield, and build on analysis to construct a model against which levels of types of Safeguarding activity and outcomes can be effectively assessed	Continuation of developmental work started in 2013/14 to gain a better understanding of the level of abuse across Sheffield will continue. First drafts produced but needs further development to reveal 'hot' and 'cold' spots without compromising confidentiality. Review again by Sep-14.		A 
4.4	Implement actions from the Equalities Workshop to improve access to services, and engagement with Adult Safeguarding across all communities in Sheffield	The implementation of the Equalities plan will consider how to overcome barriers which may prevent some communities engaging with the safeguarding agenda and address cultural issues: interpreting data confirms Sheffield demographic is changing. Consider impact of Forced Marriage legislation. Seek and use best practice models from other local authorities and learning from Case Reviews and Serious Case reviews to promote public awareness in Sheffield		A 

**Key Outcome 5: Promote public awareness of safeguarding being everyone's business**

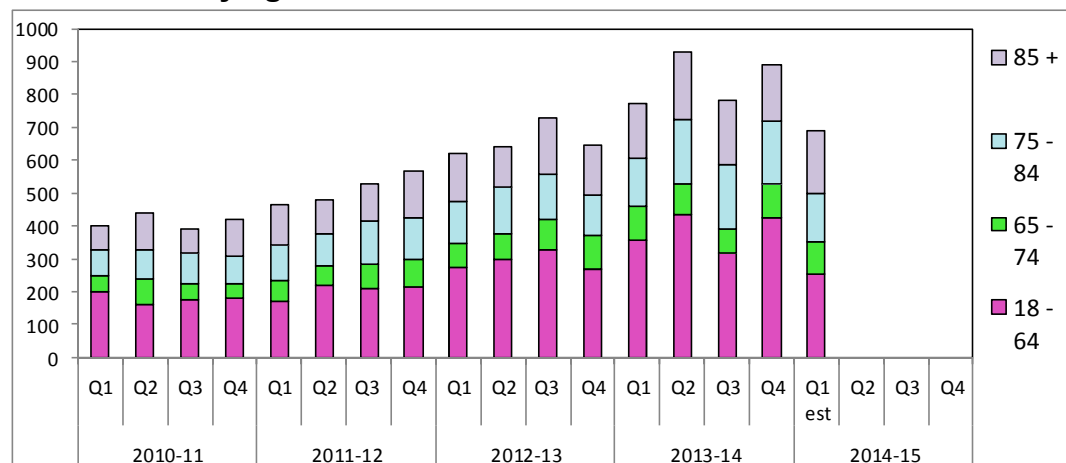
step	What we will do:	Update: Jun-14	Update: Sept-14	
5.1	Run a campaign to improve awareness and confidence as Safeguarding being an effective way to protect people at risk	Safe in Sheffield Scheme was promoted during Learning Disabilities Week Jun-14, and includes actions to establish and develop effective relationships with Sheffield Community Council for Church Care		G 

		(SCCCC), Dementia Alliance and other support groups		
5.2	Target campaigns	<p>Safe In Sheffield Scheme will be extended and promoted to engage key Mental Health (under 65) Adult Dementia and Brain Injuries service providers to help expand the support of this scheme, and improve the response to vulnerable adults.</p> <p>CE is developing a business case to complete scoping work relating to sexual exploitation (18-25 year olds) and what we can put in place to reduce risk (subject to SAB funding approval)</p>		G 

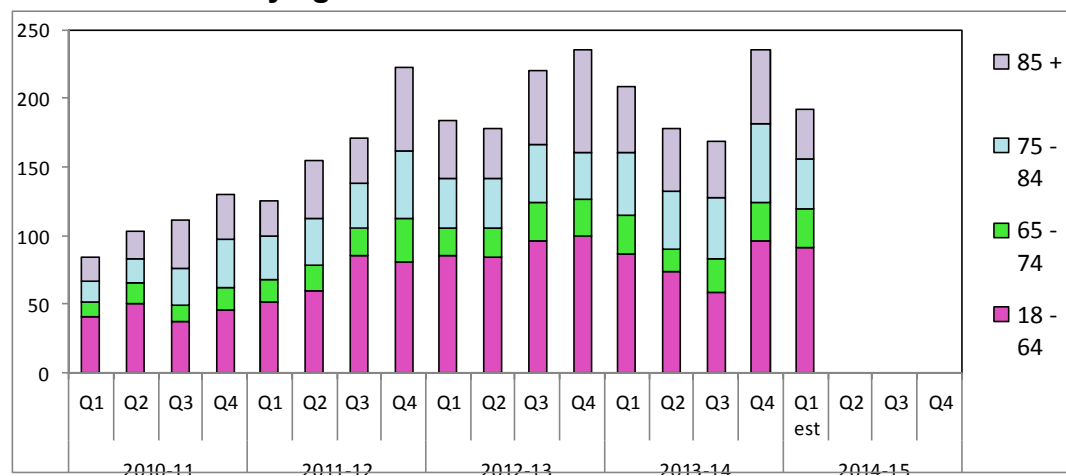
**Activity Reports: Q1 2014/15 interim data ( based on April-May only )**

Note: in response to concerns raised in the PI Task and Finish Group, audit work starts in Jun/July to assess, monitor and/or improve % of alerts moving to referral. Ratios remains low compared to previous years. Q1 data indicates a higher percentage of BME service user alerts move to referral.

**1. Alerts by age**

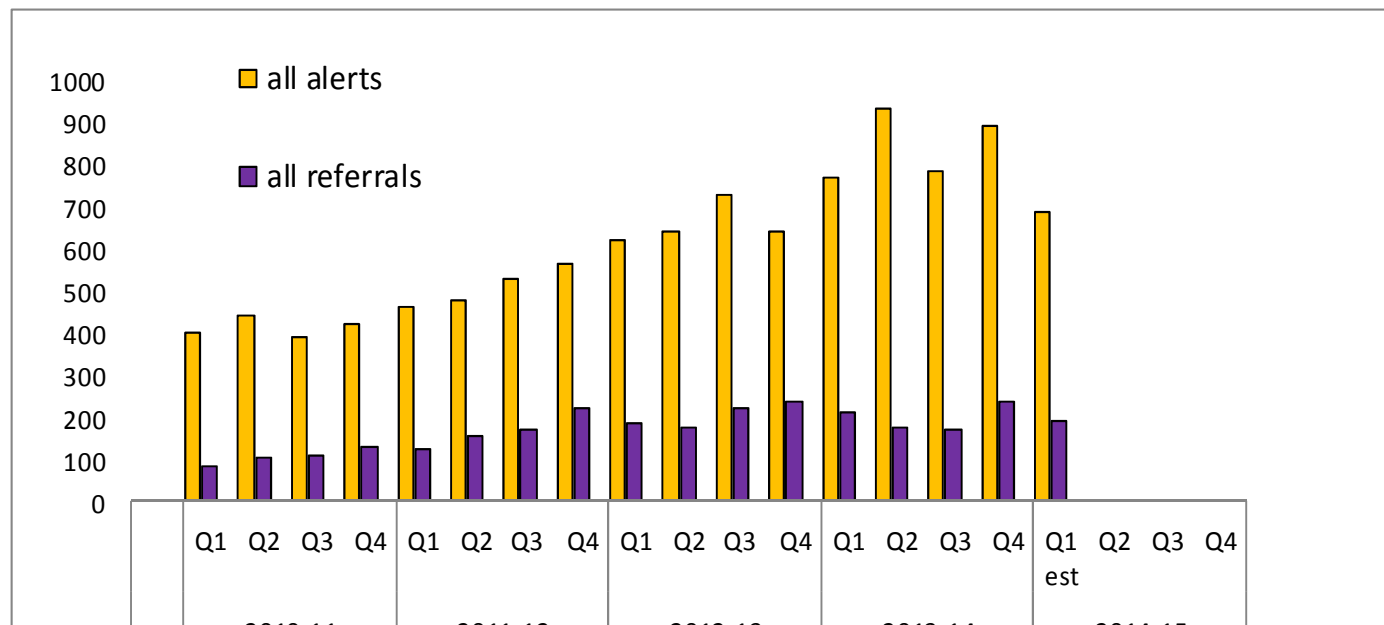


**2. Referrals by age**





**3. Comparison of alerts moving to referrals 2010/11, 2011/12, 2012/13, 2013/14, 2014/15**



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	2010-11	2011-12	2012-13	2013-14	2014-15 (Aprl-May)
<b>Alerts</b>	1655	2034	2633	3379	690
% BME	6.3%	6.0%	6.2%	7.6%	5.2%
<b>Referral</b>	428	674	818	792	192
% BME	5.6%	6.8%	6.8%	6.8%	8.6%
<b>% of all</b>	<b>26%</b>	<b>33%</b>	<b>31%</b>	<b>23%</b>	<b>28%</b>

**4. Referrals by alleged type of abuse**

